

CURRICULUM AND QUALITY COMMITTEE REPORT

Subject: Annual Student Survey Response Rates	Purpose: For Approval <input type="checkbox"/> For Discussion <input checked="" type="checkbox"/> For Information <input type="checkbox"/>
Prepared by: J Gracie	Date: 6 May 2021
Purpose: Inform the Committee of the Scottish Funding Council Annual Student Survey Response rates from Borders College 2020/2021.	
Linked to Strategic Ambition: Create high quality learning and training opportunities which are relevant, enabling and flexible	
Executive Summary: Each year the SFC require colleges to support the completion of the student survey as a way of measuring % learner satisfaction rates. The minimum completion rate for FE/FT, HE/FT, FE/PT and HE/PT is 50%. 2018/19 achieved 90% satisfaction 2019/20 achieved 94% satisfaction 2020/21 target is 94% satisfaction Last year and this we have struggled to achieve 50% return for part time students based on the remote delivery model. We used different platforms for communication and added in a £100.00 incentive Amazon Voucher to try to increase response levels. Other colleges have also reported similar response rates. The final outcomes will be available in September 2021.	
Recommendation: Discuss response rates and note the final % recorded and reported on in the Interim Regional Outcome Agreement 2021/22.	
Previous Committee Approvals:	
For publication <input checked="" type="checkbox"/>	For publication with redactions <input type="checkbox"/>
Not for publication <input type="checkbox"/>	

ANNUAL STUDENT SATISFACTION AND ENGAGEMENT SURVEY

1895 students were selected based on the SFC criteria which is broken down in to the following areas for the SFC return:

FE –

Full Time: 755
Part Time: 804
Flexible/Distance: 95

HE –

Full Time: 216
Part Time: 23
Flexible/Distance: 2

Responses

Overall responses received far:

Total Selected (1891):	Total Responses (254):	% Response:
FE FT – 755	FE FT – 430	57%
FE PT – 804	FE PT – 197	24.5%
FE F/D – 95	FE F/D – 44	46%
HE FT – 216	HE FT – 117	54%
HE PT – 23	HE PT – 3	13%
HE F/D – 2	HE F/D – 1	50%

DEBI:

Total No. of Students	Total Responses Received
82	36
FE D/F Responses	HE D/F Responses
36 out of 81	0 out of 1

Evening Classes:

Total No. of Students	Total Responses Received
39	14
FE PT Responses	
14 out of 39	

Business & Visitor Economy:

Total No. of Students	Total Responses Received
79	45
FE FT Responses	HE FT Responses
28 out of 51	17 out of 26
FE PT Responses	
0 out of 2	

Sustainable Construction:

Total No. of Students	Total Responses Received
165	69
FE FT Responses	HE PT Responses
52 out of 119	0 out of 11
FE PT Responses	
17 out of 35	

STEM:

Total No. of Students	Total Responses Received
175	116
FE FT Responses	HE FT Responses
63 out of 89	25 out of 28
FE PT Responses	
28 out of 58	

Sport & Outdoor Activities:

Total No. of Students	Total Responses Received
598	76
FE FT Responses	HE FT Responses
12 out of 62	14 out of 44
FE PT Responses	
50 out of 492	

Rural Skills:

Total No. of Students	Total Responses Received
202	114
FE FT Responses	HE FT Responses
68 out of 107	12 out of 22
FE PT Responses	HE PT Responses
25 out of 57	0 out of 1
FE DF Responses	HE DF Responses
8 out of 14	1 out of 1

Health & Social Care:

Total No. of Students	Total Responses Received
274	113
FE FT Responses	HE FT Responses
80 out of 166	9 out of 31
FE PT Responses	HE PT Responses
21 out of 66	3 out of 11

Early Education & Supported Programmes:

Total No. of Students	Total Responses Received
165	137
FE FT Responses	HE FT Responses
68 out of 77	28 out of 41
FE PT Responses	
41 out of 47	

Creative Industries:

Total No. of Students	Total Responses Received
116	72
FE FT Responses	HE FT Responses
59 out of 84	12 out of 24
FE PT Responses	
1 out of 8	